



The students and teachers of Karyn Kelly Dance Center are excited to present our 61<sup>st</sup> Annual Dance Recital, “WE GO TOGETHER”!

**THE HISTORICAL PALACE THEATRE**

**2 EAST AVE., LOCKPORT, NY 14094**

**SATURDAY, MAY 18<sup>th</sup> at 6:00PM**

**SUNDAY, MAY 19<sup>th</sup> at 11:00AM**

**WHEN WILL YOU RECEIVE YOUR CODES TO PURCHASE TICKETS?**

Our family codes have recently been generated. You can pick up your code forms beginning April 22nd or any time after that, once all balances are paid in full.

**WHEN DOES PRESALE BEGIN?**

MAY 2<sup>ND</sup> @ 9:00AM – MAY 8<sup>TH</sup> @ 12:00AM (PUBLIC SALE BEGINS MAY 9<sup>TH</sup>).

**HOW WILL YOU KNOW HOW TO NAVIGATE THE TUTUTIX SITE?**

I'll be forwarding an email from a Tututix representative which contains a short video explaining how to you order your tickets.

**HOW MANY TICKETS DOES YOUR CODE ALLOW YOU TO GET?**

Each code allows you to receive 2 complimentary tickets plus purchase 4 extra tickets if needed. There will be a small processing fee from Tututix for each ticket in your cart when you check out. This includes each complimentary ticket as well.

**CAN YOU STILL PURCHASE TICKETS AFTER MAY 8TH?**

Yes, and you can still use your codes to get your complimentary tickets. We just can't promise that you'll get all your seats close together as the public sale begins on May 9<sup>th</sup>.

**CAN YOU CHECK OUT THE SITE TO GET FAMILIAR WITH IT FIRST?**

Yes, absolutely. You can go to <https://buytututix.com/KarynKellyDanceCenter>  
You will only be able to get so far though the site until May 2<sup>nd</sup> at 9:00am.

**HOW CAN YOU BE SURE YOU'RE USING THE CORRECT CODE FOR EACH SHOW?**

Code labels will be in the correct box on your code form so you can't mess it up.

**WHAT IF YOU LOSE YOUR CODES or TICKETS?**

As soon as you get your codes and tickets PLEASE take a picture of them with your phone and keep your form in a safe place. When you purchase your tickets, take a picture of them or print them out. **IMPORTANT: Have your tickets ready to show in hand or opened up on your phone before you come through the doors of the lobby the day of the shows. It will help get everyone seated quicker.**

**DO YOU WANT TO GET TO THE SITE FROM YOUR PHONE FASTER?**

We will have a QR CODE that you can scan at the studio. It will get you directly to the site to get more tickets if needed.

**WILL FAMILY OR FRIENDS BE ABLE TO GET LAST MINUTE TICKETS?**

Yes, tickets for the shows can be purchased online right up to the day of each show. We will also have a QR CODE hanging up in the lobby at the Palace.

**DON'T FORGET!! PRESALE BEGINS AT 9:00AM MAY 2<sup>ND</sup>. IF YOU TRY TO GET ON SOONER, IT WON'T LET YOU. YOU HAVE TO WAIT UNTIL THAT TIME.**

**Stay tuned for more information regarding recital procedures and the short video clip to help you navigate the Tututix site.**

**Have a great day!**

**Ms. Sue ☺**

Dear KKDC Parents,

It will soon be time to reserve your seats and get your Recital Tickets!! KKDC partners with **Tutu-Tix**, a subsidiary of TicketMaster, to make purchasing recital tickets fast and easy! Accounts MUST be paid in FULL, including May tuition to pick up your codes.

**Tickets will go on sale on Thursday, May 2<sup>nd</sup> at 9:00AM**

At that time, you can purchase tickets any of the following ways:

1. Go to our special Tutu-Tix page on your computer, tablet or smart phone at:  
<https://buy.tututix.com/KarynKellyDanceCenter>
2. Just call 855-222-2TIX (2849) and select option 1

Your personal codes will allow you to receive 2 free tickets, as well as purchase 4 additional tickets for each show your child is performing in. Tickets will be reserved for KKDC families until midnight on May 8<sup>th</sup>. time, Remaining tickets will be open for the public to purchase on May 8<sup>th</sup> – May 19<sup>th</sup>. If you need additional tickets, you can purchase them then. **You will not need a code at that time.**

Children 4 & under do not need a ticket if they can sit on an adult's lap.

Ticket prices are \$20.00 for premium seating and \$17 for standard seating, plus a small surcharge charged by Tutu-Tix. You'll see their \$1 per ticket fee, plus a 5% processing charge added to your order at checkout. You will need a credit or debit card to buy tickets. **Tickets are reserved on a first come, first serve basis.**

Handicap and wheelchair seating is available for **purchase, seats are indicated.**

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**Use this personal, one time code\* to purchase tickets for the Saturday, 6:00pm show.**

**Use this personal, one time code\* to purchase tickets for the Sunday, 11:00am show.**

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- Each one time code is valid for 2 free tickets and you will be able to purchase 4 additional tickets. **Make sure you double check that you're putting the correct code in for the day you need.**
  - If you try to purchase your tickets before 9am on the Pre-Sale day, it won't work. You have to wait until 9am.
  - **Don't lose your codes. Take a picture of your codes and tickets when you get them to keep on your phone.**